



**CIGNA HealthCare
of Arizona**



Maricopa County

**Flu Vaccination Clinics
Sponsored by CIGNA Medical Group & Maricopa County**

QUESTIONS & ANSWERS

Q: If I was selected as part of the initial flu shot lottery, can I still receive a flu shot?

A: If you received a card in the mail from Maricopa County indicating that you were selected for the original lottery, follow the directions that were mailed to you. The original lottery program ends December 10, 2004.

Q: If I requested a vaccination through the Maricopa County flu shot lottery, but was not selected, will I be able to receive a vaccination?

A: Yes. Maricopa County and CIGNA Medical Group have teamed up to provide additional adult flu vaccination clinics for individuals who were not selected in the original lottery.

Q: When and where will the CIGNA Medical Group flu vaccination clinics be held?

A: The first CIGNA Medical Group flu vaccination clinics will be Saturday, December 11th and Saturday, December 18th, from 8 a.m. to 4 p.m. at the following East, Central and West Valley CIGNA Medical Group locations:

- Stapley Health Care Center, located at 1111 South Stapley Drive, Mesa
- Clyde Wright Health Care Center, located at 755 E. McDowell Road, Phoenix
- Paseo Health Care Center, located at 5891 West Eugie Avenue, Glendale

Additional flu vaccination clinics will be held in January as new shipments are received.

Q: Can I schedule an appointment for a flu vaccination at a CIGNA Medical Group flu shot clinic?

A: No. Vaccinations will be available on a first come, first serve basis. However, additional shipments of vaccine will be received in January, so if you are not able to receive one now, we are working to make sure a vaccination will be available later.

Q: Is there a charge for the flu vaccinations?

A: The cost is \$25 for a flu shot unless individuals bring their Medicare Part B fee for service card to the clinic and there will be no charge.

Q: There is a local provider in my community that is still offering flu shots. Should I get a shot through them or should I attend one of the CIGNA Medical Group flu clinics?

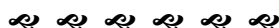
A: Maricopa County encourages all “at risk” individuals to obtain flu vaccinations through other community resources and private providers rather than attending one of the CIGNA Medical Group flu clinics if possible to avoid any inconvenience of a wait for a flu shot.

For more information regarding community resources located nearest to you, contact **Arizona Community Information & Referral** at (602) 263-8856.

Q: Am I eligible to receive a vaccination at a CIGNA Medical Group flu vaccination clinic?

A: To be eligible for a vaccination at a CIGNA Medical Group flu vaccination clinic, you must:

- a. Be a Maricopa County resident; **and**
- b. Have submitted a request to be included in the Maricopa County flu shot lottery; **and**
- c. Be “at high risk” as defined by the Centers for Disease Control and Prevention. “At high risk” includes:
 - Adults age 65 and older
 - Persons between 18 and 64 years old who have an underlying chronic medical condition
 - Women who will be pregnant during the flu season
 - Residents of nursing homes and long term care facilities
 - Health care workers involved in direct patient care
 - Out of home caregivers and household contacts of children under 6 months old.



For more information about CIGNA flu vaccination clinics log on to:
www.maricopa.gov/flu or call the CIGNA Medical Group flu hotline at
602.906.2750 or 480.345.5355.

Q: Where are pediatric flu shots available for high-risk children?

A: To find out where pediatric flu shots are available, log on to the
Community Information and Referral web site at www.cirs.org or call
602.263.8856.